

OutSystems SA/L Hackathon 2026: Participation Rules

The SA/L Hackathon challenges participants to design and deliver **production-ready agentic systems** that solve real business problems. Using **Agent Workbench on OutSystems Developer Cloud (ODC)**, participants will build applications where AI agents execute tasks, orchestrate workflows, or augment human decision-making securely and at scale.

This hackathon focuses on moving beyond experimentation to **enterprise-grade execution**, with built-in governance, scalability, and performance.

Participants will compete as representatives of their company, either individually or as a team, to create agentic systems that demonstrate clear business value, operational impact, and readiness for deployment.

[A. Production-Ready Ideas for Inspiration](#)

The following examples are provided as inspiration only. Submissions are not limited to these use cases.

- **Inquiry Response Agent**

An agent that responds to internal queries using governed enterprise knowledge sources such as FAQs, manuals, or policy documents.

- **Operations Support Agent**

An agent that assists with operational tasks such as scheduling, coordination, or task routing, with appropriate controls and escalation to human users where required.

- **Report Generation Agent**

An agent that gathers and summarises enterprise data to produce management-ready reports, insights, or summaries.

- **Personalized Learning Agent**

An agent that recommends learning content or training pathways based on user role, progress, or performance.

- **Personal Productivity Agent**

An agent that helps users manage tasks, messages, or priorities, providing suggestions or executing approved actions within defined boundaries.

B. Participation Requirements

Participation is open only to existing OutSystems customers. All participants must take part on behalf of their organisation.

- **Team Structure:** Participation may be individual or in teams of up to three (3) members from the same organisation.
- **Business case:** The innovation use case should preferably be backed by a business sponsor to support participation in the hackathon

Development Conditions

1. Submissions must be developed and executed using a Corporate **OutSystems Developer Cloud (ODC)** license under an active subscription.
2. **Agent Workbench is mandatory.**
3. External AI APIs (e.g. OpenAI, Vertex AI, Claude) and Forge components may be used.
 - a. Submissions should show original implementation. Simply copying Forge components may result in lower evaluation scores.
 - b. Any costs related to external APIs or services are the responsibility of the participating company.

C. Submission Requirements

Submissions are open from 1 to 22 June 2026 and must be submitted via the official [Google Form](#).

1. **Demo Video (max. 3 minutes):**
 - Introduce the key features and AI agent behaviour.
 - Include agent design, agent calls, and relevant workflows.
2. **Documentation (PDF or article URL)**

Documentation must include:

 - Target user and problem statement
 - Solution and functional overview
 - **Agent Workbench utilisation (core evaluation)**, including scenarios, Agent Call screenshots, and workflow design
 - Technology stack and system architecture
 - Unique features and differentiation
3. **Application File (.oml) - Optional**

Providing the .oml file allows for a more accurate technical evaluation.

4. Submission must be **production-ready agentic systems** deployed in an active environment with real users or business workflows. Demo-only, mock, or internal test applications may be submitted, but solutions with measurable impact or a clear path to production will be scored more favourably.
5. Submissions must include metrics demonstrating **tangible business value** based on the usage of the **production-ready agentic systems**. These metrics can be extrapolated in situations where pilots are run for your agentic use cases.

D. Evaluation Criteria

Submissions will be evaluated holistically, with a strong emphasis on **agentic capability, real business impact, and production readiness**.

1. Agentic Design & Execution

Submissions should demonstrate meaningful use of AI agents as active participants in business processes, not merely as conversational assistants.

Solutions are expected to show intentional agent behaviour such as task execution, workflow orchestration, decision support, or collaboration with human users. Use of Agent Workbench should go beyond basic prompt invocation and reflect deliberate agent design.

2. Business Use Case & Purpose

Submissions should clearly articulate the business problem being addressed, the target users, and the intended business outcome.

Use cases should be grounded in real operational or decision-making scenarios, where an agentic approach provides clear and justifiable value.

3. Tangible Business Value & ROI

Submissions should demonstrate clear and credible business outcomes, such as time savings, cost reduction, revenue enablement, or quality improvements.

Where possible, business value should be supported by metrics, comparisons, or reasonable assumptions that illustrate return on investment.

4. Production Readiness & Adoption

Submissions that provide evidence that the solution has moved beyond a proof of concept and has been deployed in a live environment, with assessment by business users to validate the business case.

Preference will be given to solutions that show active usage by real users or integration into actual business workflows, rather than internal testing alone.

5. Measurable Efficiency Gains

Submissions should demonstrate quantifiable efficiency or productivity improvements, supported by metrics or results observed over approximately one month of usage. Extrapolations based on initial results are acceptable as well.

Examples include reduced processing time, fewer manual steps, faster turnaround times, or improved throughput.

E. Key Dates

Hackathon Period: 30 March - 22 June 2026

Participants will progress from onboarding to building and deploying production-ready agentic systems over the hackathon period.

- **Registration Closes:** 27 March 2026
- **Hackathon Briefing:** 30 March 2026
- **Onsite Hackathon Launch:** 14 April 2026
- **Virtual Clinical Workshops:** 16, 21, 23, 28, 30 April & 5 May 2026
- **APP Go-live Date:** 29 May 2026
- **Submission Window:** 1 to 22 June 2026
- **Final Submission Deadline:** 22 June 2026, 6pm SGT
- **Awards Ceremony & Public Announcement:** 13 Oct 2026 (*OutSystems Innovator Day*)

Selected winners will be notified privately ahead of the public announcement at Innovator Day.

Note: Dates are subject to change. Any updates will be communicated to registered participants.

F. Frequently Asked Questions (FAQ)

Q: Who is eligible to participate?

A: This hackathon is open to all **existing OutSystems customers**, participating **on behalf of their organisation**.

Q: Can I participate without prior OutSystems experience?

A: Yes. Participants may be new to OutSystems, but all solutions must be built on **OutSystems Developer Cloud (ODC)**.

Q: Can I participate as an individual or only as a team?

A: Participants may compete individually or in teams of up to **three (3)** members, representing their organisation.

Q: I have a Corporate ODC license. Can I use Personal Edition (PE)?

A: No. All submissions must be developed and executed using a **Corporate ODC license**.

Q: What is Agent Workbench?

A: Agent Workbench is the integrated capability within ODC used to build, manage, and extend AI agents. **Its use is mandatory** for this hackathon.

Q: Can I use other technologies or AI services?

A: Yes. External APIs and services (e.g. OpenAI, Claude) may be used, provided the core application is built and executed on ODC. Any associated costs are the responsibility of the participating company.

Q: Can I submit multiple entries?

A: Yes. Multiple entries are allowed, provided each submission is a **separate and independent project**.

Q: Who owns the intellectual property (IP)?

A: All intellectual property developed during the hackathon remains the property of the participating company, subject to the Terms and Conditions.

Q: What support will be provided during the hackathon?

A: Participants will receive a hackathon briefing and have access to optional hackathon workshops during the event period.

Q: Are there prizes?

A: Yes. Prizes will be revealed at the hackathon launch on 14 April.

Q: What does the winner package include, and is participation mandatory?

A: Yes. To be recognised as a winner, the participating organisation will be invited to take part in selected **winner engagement activities**, which may include:

- Participation in an OutSystems podcast or video interview
- Collaboration on a customer case study
- Mention in an OutSystems press release
- A speaking opportunity at OutSystems Innovator Day

These activities are intended to celebrate and showcase the winning solution. Participation details and timelines will be agreed collaboratively between the Organiser and the winning organisation. If a winning organisation chooses not to participate in these activities, the Organiser reserves the right to withdraw or reassign the award.

Q: Are there any data or security considerations?

A: Participants are responsible for ensuring their solutions comply with their organisation's data, security, and governance policies.

Q: Are OutSystems partners or system integrators eligible to participate?

A: This hackathon is exclusively for OutSystems customers. Organisations that are both OutSystems customers and partners may participate in their capacity as customers, representing their own organisation and using their own Corporate ODC environment.