OutSystems Sentry

Taking Low-Code Security To The Next Level

OutSystems Sentry is a premium cloud offering that shares all of the features and benefits of the OutSystems platform, but it has additional security, risk management, and monitoring in place to meet SOC2 Type II, ISO 27001, and ISO 22301 requirements for companies with high compliance needs.

Dedicated 24x7 Computer Security Incident Response Team and Security Operations Center

Protecting your apps and data is our top priority. The office of the OutSystems CISO vetted and hand-picked our expert Computer Security Incident Response Team (CSIRT), which is housed in our state-of-the-art, SOC2, physical-security compliant Security Operations (SecOps) Center.

But they do more than just watch. Using today's most advanced intrusion detection and intrusion prevention tools, they proactively identify data and system deviations that could indicate the presence of malware or cyber criminals. All change requests, from your authorized team members or OutSystems support, follow a formal submission process before they are executed. And, we monitored and maintain logs for one year to ensure data is preserved for forensics use if necessary.
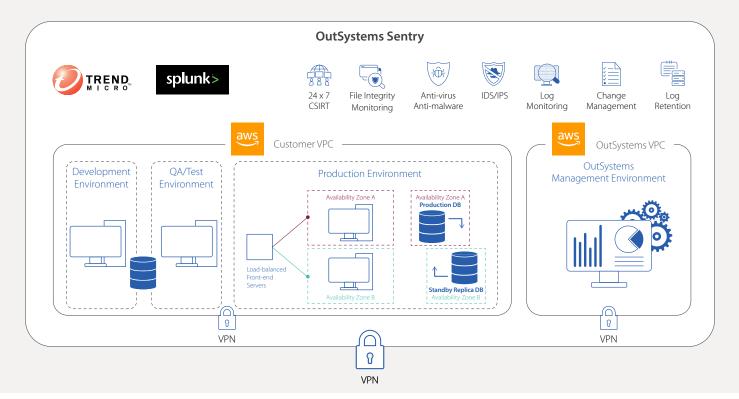
Is OutSystems Sentry Right for You?

- Does your company or apps deal with sensitive data or personally identifiable information (PII)?
- Does your IT organization have a cloud-first mandate?
- Are your apps going to be available outside your network?

- Are you replacing systems that are core to your business?
- Are you in a highly regulated industry?
- Does your organization lack the necessary security resources, skills, and availability to take on a rapidly increasing number of apps?

If you answered "yes" to any of these questions, you have a higher probability of attracting or introducing potentially critical risks. You need the additional security, risk management, and monitoring that Sentry provides.

What Is Included With OutSystems Sentry?

Every organization is different, and you can scale the standard offering horizontally or vertically to meet your specific needs and requirements. However, this illustration gives you an idea of what is included:

OutSystems Sentry

TREND MICRO | splunk>

24 x 7 CSIRT | File Integrity Monitoring | Anti-virus Anti-malware | IDS/IPS | Log Monitoring | Change Management | Log Retention

aws Customer VPC

Development Environment | QA/Test Environment | Production Environment

Load-balanced Front-end Servers

Availability Zone A
Availability Zone B

Availability Zone A **Production DB**
Standby Replica DB Availability Zone B

VPN | VPN

aws OutSystems VPC

OutSystems Management Environment

VPN

Licenses for three environments:
- Two non-production environments
  - Two front-end servers
  - Shared database server
- One production environment
  - Two Front-end servers
  - One production database server
  - Standby replica database server

Connectivity:
- Virtual Private Network to your on-prem network
- Amazon Direct Connect setup to your on-prem or AWS network(s)
- Firewall and IP Filtering

Support and Monitoring:
- 24x7 Monitoring and Support from OutSystems CSIRT
- Automatic log monitoring
  - One year log retention
  - Regular log reviews by security experts
- System Integrity Monitoring
- Anti-virus and -malware software
- Intrusion Prevention System
- In-depth change management and auditing

Certified Compliance:
- SOC2 Type II
- ISO 27001 and ISO 22301
- Cloud Security Alliance (CSA)

Server Specifications:
- AWS Dedicated Virtual Private Cloud Environment
- Front-End Servers
  - 4 virtual cores, 8GB memory
- Database Servers
  - 2 virtual cores, 8GB memory

Built-in high-availability and disaster recovery for production environment:
- Load-balanced front-end servers are hosted in separate availability zones
- Database and standby replica are hosted in separate availability zones

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