DXGrant

Making user accounts administration more effective, transparent and secure.

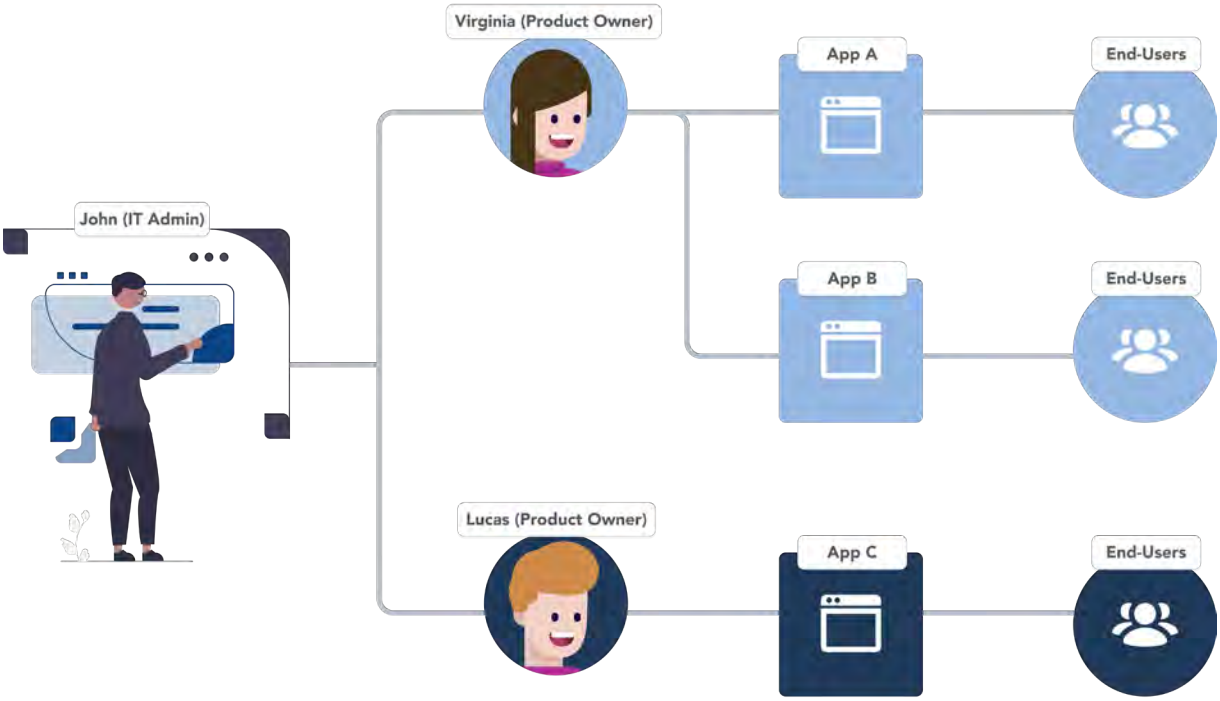
Manage user accounts within a complex enterprise apps landscape via a unique access control system.

DX Grant

Decentralising user account management

DX Grant enables IT Administrators to delegate responsibility for granting access to applications to the people who know them best, the Product Owners. Product Owners can assign app-specific user access, roles and permissions to team members with hands-on application knowledge.

IT Administrators retain visibility and oversight of all user accounts for each application, making governance and compliance easier.



What problems does it solve?

In a complex enterprise landscape, it is common for multiple applications to co-exist. These apps are often developed, delivered and maintained by different teams making it hard for IT Administrators to effectively manage user account permissions across an entire application portfolio. Adding to the administrative workload, Product Owners are dependent on IT Administrators to grant or change user access.

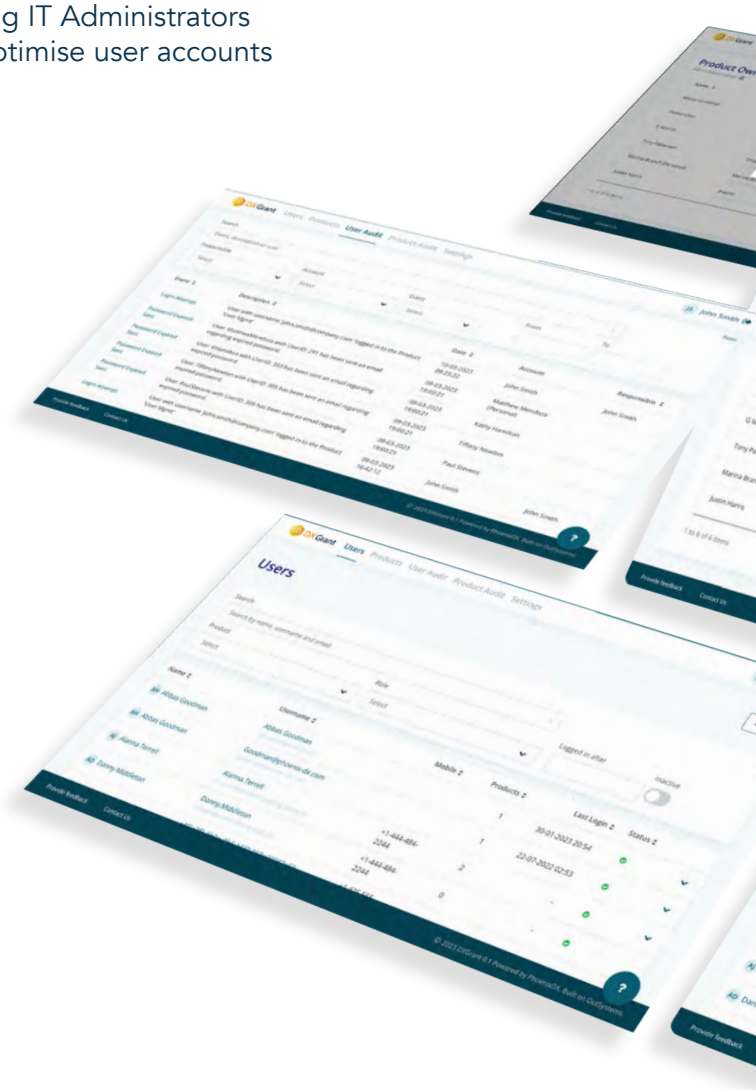
DX Grant overcomes these challenges by enabling IT Administrators and Product Owners to work collaboratively to optimise user accounts management.

It assists IT Administrators responsible for user accounts management to:

- Achieve transparency and accountability
- Ensure secure access to applications
- Audit user accounts activity
- Meet compliance obligations

And Product Owners to:

- Onboard and offboard users and change access, roles and permissions
- Accelerate QA testing without having to set up additional user accounts
- Avoid delays in approvals and workflows when a staff member goes on leave



What are the benefits of using DX Grant?

- Speeds up onboarding, offboarding and managing user accounts access
- Saves developers time by not having to build audit tracking
- Reduces administrative workload and costs
- Faster workflows and approvals
- Offers configurable and audited impersonation for QA / UAT processes
- Mitigate compliance and security risks
- Standardized user management across all apps, preventing app-specific modules
- Makes it easier to integrate with external identity providers such as Microsoft Azure AD

DX Grant Use Cases

GPT is a diversified property group that owns and actively manages a $26.9 billion portfolio of high-quality Australian real estate, including offices, logistics and retail assets. The company uses DX Grant to decentralise the user accounts management process among their product managers.

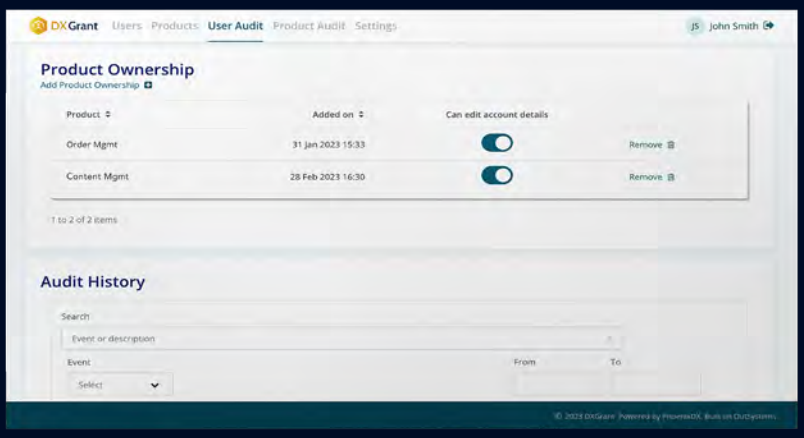
Before adopting DX Grant, GPT's IT managers found managing user accounts across the company's various applications challenging. DX Grant has enabled them to retain visibility of the big picture while allowing their Product Owners to grant or rescind access and change roles and responsibilities as needed. GPT was particularly impressed with the user impersonation functionality, which allows designated users to login into an application on behalf of another user.

> ***"DX Grant has made the lives of our IT Managers and Product Owners much easier. It provides all important oversight but lets Product Owners quickly deliver the user access they need. The user impersonation function means we no longer have to set up separate user accounts for QA testing, which is a huge time saver. Overall, DX Grants prevents lengthy delays in user access approvals and improves our workflows and Security."***

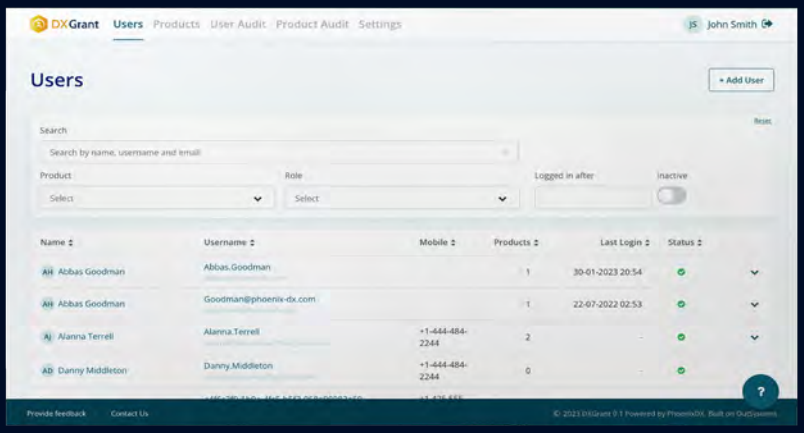
Tan Do, Digital Platform Manager at The GPT Group

DX Grant: How does it work?

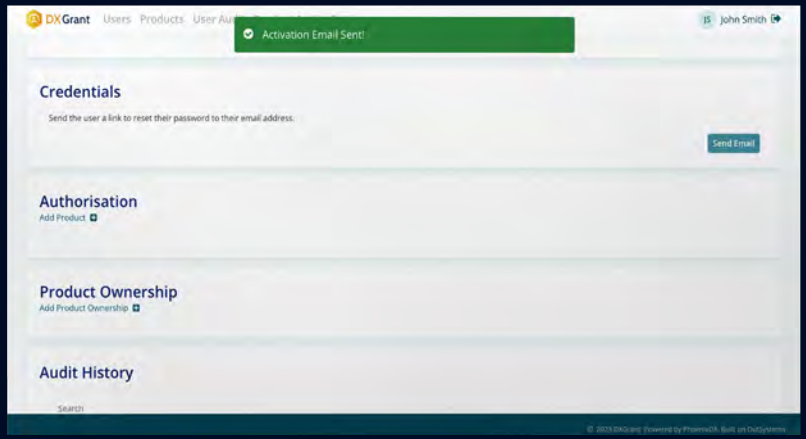
IT Administrators can grant permission for Product Owners to own their applications and manage user accounts.



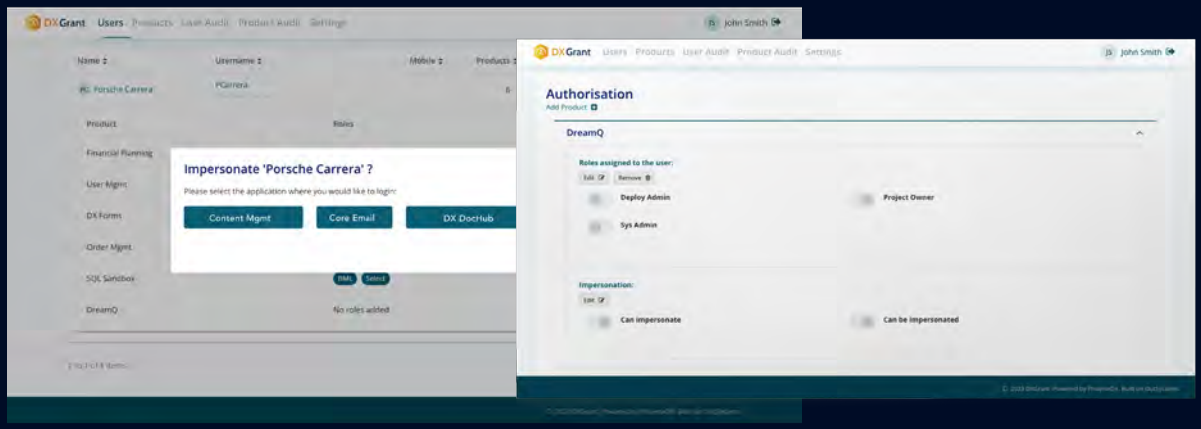
This allows Product Owners to onboard new users, offboard users, and change user roles and permissions.



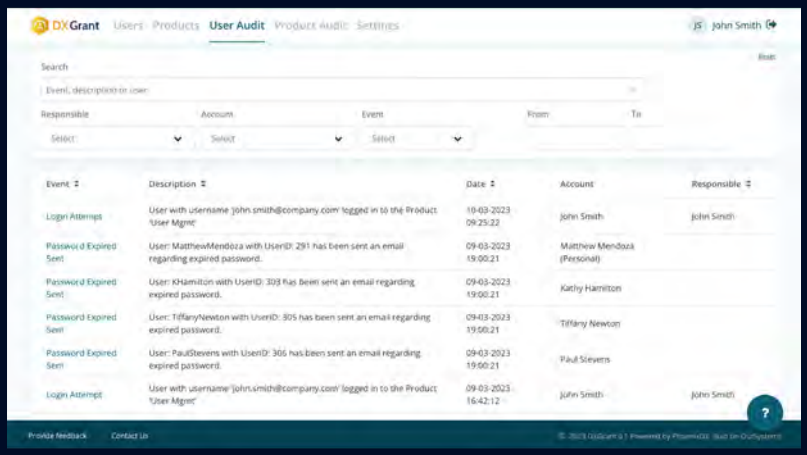
Access granted by the IT Administrators and Product Owners occurs via a self-registration functionality for approved users.



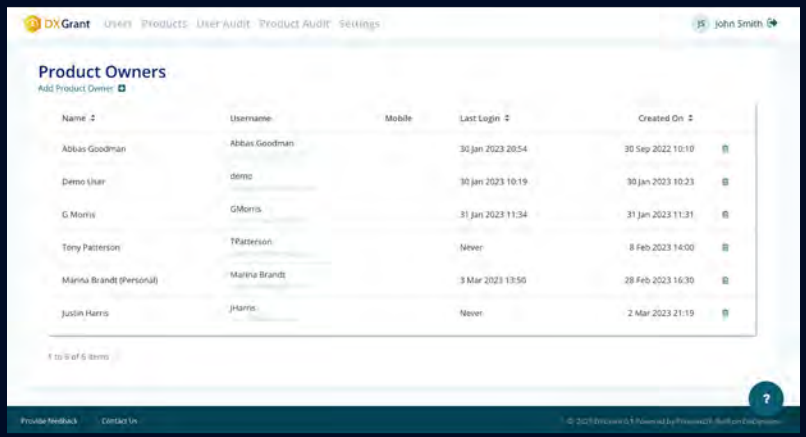
Product Owners can temporarily assign roles and permissions from one user account to another person. The login impersonation function is helpful for QA testing or when key staff are on leave. And it can be done on any application in a controlled manner.



IT Administrators can track and audit user access activity to investigate issues or review unwanted activity.



IT Administrators and Product Owners can view comprehensive audit logs for each application, which detail logins (who and when) as well as changes to user access, roles and permissions.



Main features

User onboarding

A powerful self-registration functionality allows IT Administrators and Product Owners to give approved users the autonomy to access their apps, speeding up the process of onboarding new employees or customers.

Microsoft Azure AD accounts management

External user accounts can be managed via the DX Grant system, unifying and standardising user accounts management throughout the entire organisation, either for internal or external accounts.

User events auditing

Whenever a user logs into a product, whether successful or not, these events are recorded in the audit log. This functionality dramatically improves the ability of IT Administrators to provide governance for user access across their application portfolio.

Change events auditing

Changes to access, roles, permissions, data and passwords also are recorded in the audit log. This provides IT Administrators and Product Owners with prompt insights and helps identify unauthorised operations.

Product Ownership

Flexibility for IT Administrators to specify who owns each application within their portfolio and to re-group applications and modules in a logical manner to give them better granularity when it comes to managing access to digital products.

User impersonation

Allows designated users to login into an application on behalf of another user, facilitating testing capability and the temporary transfer of responsibilities when a staff member takes leave.

User Search

A powerful search engine enables IT Administrators and Product Owners to quickly find within the enterprise application portfolio the user accounts they are responsible for managing.

User authorisation

Easy configuration of roles and permissions by Product Owners according to set conditions, which prevent users from having incompatible assignments.

DX Accelerators

Accelerate and enhance your OutSystems solutions with DX Accelerators, a suite of applications created to simplify development, speed up delivery and reduce delivery costs. Each DX Accelerator is a pre-built component that can tackle different common challenges.

phoenix-dx.com/accelerators

PhoenixDX

The complexity of technological ecosystems can make it difficult for enterprise organisations to quickly evolve their digital capability to keep pace with market expectations. PhoenixDX helps IT Leaders deliver enterprise-grade digital solutions that help them run, grow and transform their business while enabling continuous innovation.

PhoenixDX is one of the fastest-growing technology companies in Australia, specialising in rapid application development, leveraging a winning combination of top talent, proven processes, AWS and the OutSystems modern application development platform technologies.

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Talk to us

Transform your ideas into digital solutions. Fast

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